From: Gael Marshall Chaney

To: Microsoft ATR

Date: 1/23/02 11:52am

Subject: Microsoft Settlement

Dear Sir or Madam:

I oppose the Microsoft settlement because it contains no enforcement mechanism and it allows Microsoft to continue some of its anticompetitive, retaliatory practices. Especially repugnant is the way it allows retaliatory practices against small original equipment manufacturers. Also, it does not address the problem of the anti-competitive way Microsoft sells its Microsoft Office software. I especially have a problem with Word. I use Corel WordPerfect because it is a much better product, but Microsoft has a near monopoly on the market by making Word and Excel documents incompatible with other word processor programs. There also may be behind-the-scene practices that I'm not aware of, but people in the Justice Department ought to be.

Thank you very much.

Gael Marshall Chaney

55 General Longstreet Court Martinsville, VA 24112 gmchaney@alumni.duke.edu 276-638-3542